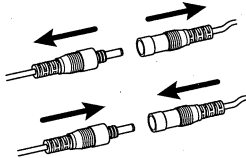
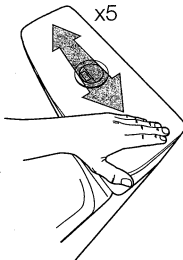

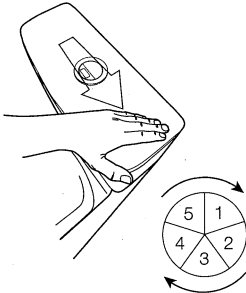
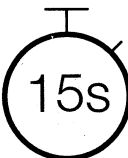
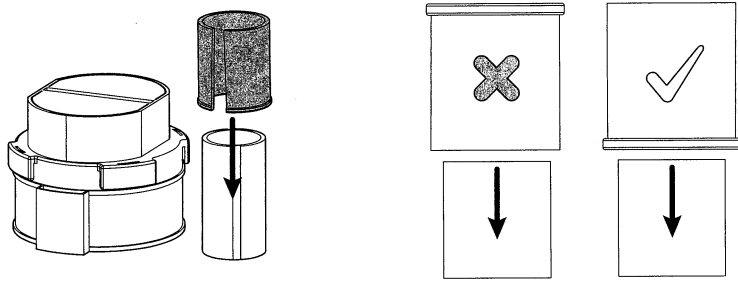


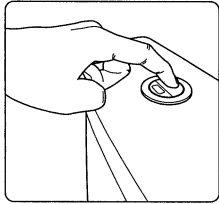
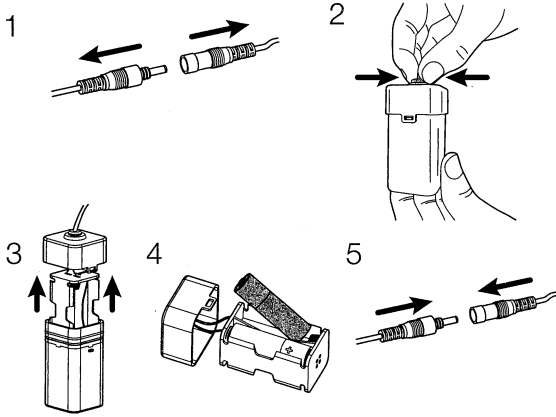
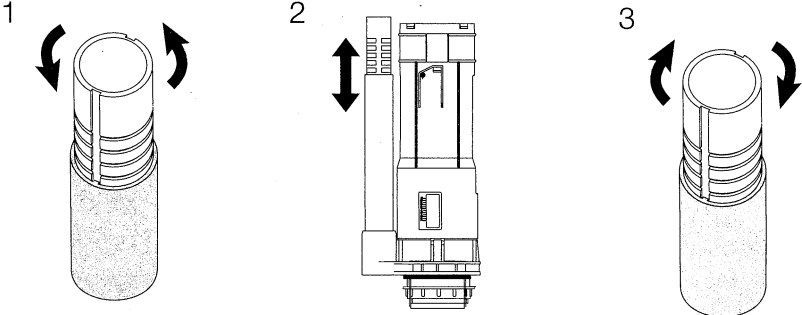
Troubleshooting Guide

Contactless Cistern Sensor Flush Kit

Please retain for future reference

TR9031/TR9032

Problem	Potential cause	Suggested action
<p>The full flush is flushing too much or too little water.</p>	<p>The flush level setting needs changing.</p>	<p>Increase or decrease the flush settings level as detailed below:</p> <p>1  To activate the flush settings mode, first disconnect and reconnect the power via the quick release connector.</p> <p>2  Within 5 minutes of the power being reconnected, wave your hand 5 times across the sensor within 5 seconds.</p> <p>3  The red indicator light will flash a number of times from 1 to 5. This number denotes the current flush volume setting. The default factory setting is 5.</p> <p>4  Each time you wave your hand over the sensor the level will increase by 1, up to a maximum of 5. After level 5, the level will return to 1. After each change, the red light will flash to denote the new level.</p> <p>5  Once on the desired level wait 15 seconds and the sensor will exit the adjustment mode and can be used as normal.</p>
<p>The clamp doesn't tighten fully around the overflow pipe</p>	<p>You may need to add the collar part to the clamp.</p>	<p></p> <p>Slide the collar onto the overflow tube, this should allow you to secure the clamp around the wider overflow tube, such as the one found on TR9033. Ensure to install the collar in the correct orientation (with the rim facing downwards).</p>

Problem	Potential cause	Suggested action
<p>When I activate my flush button it flashes and does not flush</p>	<p>The batteries have run empty. In the meantime please use the manual back up flush:</p> 	<p>Change the batteries as detailed below:</p>  <div data-bbox="1246 181 1513 589" style="border: 1px solid black; padding: 5px;"> <p>WARNINGS ⚠</p> <p>Non-alkaline batteries will provide a much shorter battery life.</p> <p>Do not mix batteries of different brands or mix old and new batteries.</p> <p>Once connected to the power, the flush system will act once to show it is working.</p> <p>If you are struggling to remove the battery box lid, squeeze the top washer to release the seal.</p> </div> <p>To access the battery box, first disconnect the quick connector and remove the battery box from the cistern. Next, remove the lid of the battery box making sure to squeeze the top washer to release the seal. You can now swap in new 4x1.5V AA batteries and reconnect the battery box back up to the rest of the flush unit.</p>
<p>The overflow pipe on my flush valve moves when I try to connect the clamp</p>	<p>The telescopic overflow pipe may be unlocked</p>	 <p>Fully unlock the overflow pipe by twisting the telescopic part anticlockwise. Adjust the height of the overflow pipe as required (please see diagram below for a guide of requirements). Once at the correct height, ensure one of the grooves in the telescopic overflow is aligned with the locking pin of the fixed section and twist clockwise to lock in position.</p> <div data-bbox="683 1346 1031 1944" style="border: 1px solid black; padding: 5px;"> <p>Flush valve and inlet valve arrangement requirements for type AG air gap.</p> <p>1) The height difference between the water level and the opening of the overflow pipe must be 25-32mm.</p> <p>2) The height difference between the opening of the fill valve and the opening of the overflow pipe must be at least 20mm or 2x diameter of the fill valve opening.</p> <p>Flush valve and inlet valve arrangement requirements for type AUK1 air gap.</p> <p>The height difference between the opening of the overflow pipe and the top surface of the WC pan must be 300mm.</p> </div> 